

MEETING MINUTES

Project Name: IPRS	Doc. Version No: 1.0	Status: Final
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Meeting Name: IPRS Core Team Meeting
Facilitator: Thelma Hayter, DMH
Scribe: Carlisa Stallings
Date: 11/29/06
Time: 10:30 – 11:30 a.m.
Location: Hargrove, Conference Room D

IPRS Core Team Attendees:

x Rick Kretschmer
 Cathy Bennett
 x Cheryl McQueen
 Sara Parks
 Gary Imes
 Joyce Sims
 x Rick DeBell
 x Carlisa Stallings
 x Thelma Hayter
 Eric Johnson

Others:

x Jamie Herubin
 x Sandy Flores
 x Mike Frost
 x Myran Harris
 x Tim Sullivan
 x Chris Ferrell

Attendees:

x Alamance-Caswell	x Onslow-Carteret
x Albemarle	x OPC
x Catawba	x Pathways
x Centerpoint	x Pitt
x Crossroads	x Roanoke-Chowan
x Cumberland	x Rockingham
x Durham	x Sand hills Center
x Eastpointe	x SE Center
x Edgecombe-Nash	x SE Regional
x Five – County MHA	x Smoky Mountain
x Foothills	x Tideland
x Guilford	x Wake
x Johnston	x Western Highlands
x Mecklenburg	x Wilson-Greene
x Neuse	
x New River	

Attendees:

Item No.	Topics
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| | <ol style="list-style-type: none">1. Roll call2. Please mute phones or refrain from excess activity to help with communications. Please state your name and which "area program" you are from when you speak. Also, please do not place IPRS Core Team call on hold because of potential distraction to call discussion.3. Upcoming Check-writes (cut-off dates) – December 1, 8, 15 January 12/30/06, 6, 13, 204. Agenda items<ul style="list-style-type: none">• YP851/852 – Rick• Crisis Services 99261, 99262, 99263• Reminder....Send in NPI data• IPRS Questions or Concerns• MMIS Updates – Tim Sullivan & Chris Ferrell• Medicaid Questions or Concerns5. DMH and/or EDS concluding remarks.<ol style="list-style-type: none">a. For North Carolina Medicaid claim questions / inquiries, please call EDS Provider Services at 1-800-688-6696 or 1-919-851-8888 and enter the appropriate extension listed below or 0 for the operator.<ol style="list-style-type: none">i. Physician phone analyst (i.e. Independent mental Health Providers – 4706ii. Hospital phone analyst (i.e. Enhanced Service Providers / LMEs) - 47046. Roll Call Updates |
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Next Meeting: December 6, 2006

For assistance with IPRS claims, adjustments, R2Web, accessing application, etc., call the IPRS Help Desk – 1-800-688-6696, ext 53355, M-F, 8 a.m.-4:30 p.m., excluding holidays.

IPRS Question and Answer email address – iprs.qanda@ncmail.net

ADMINISTRATION NOTES (10:30 a.m. AREA PROGRAMS CONFERENCE CALL)	
Item No.	Topics
1.	Roll Call
2.	Please mute phones or refrain from excess activity to help with communications. Please state your name and which "area program" you are from when you speak. Also, please do not place IPRS Core Team call on hold because of potential distraction to call discussion.
3.	Upcoming Check-writes (cut-off dates) December 1, 8, 15 January 12/30/06, 6, 13, 20 <u>CORRECTION:</u> Upcoming Check-writes (cut-off dates) are as follows: December 1, 8, 15 January 5, 12, 19
4.	<p>Agenda items</p> <ul style="list-style-type: none"> YP851/YP852 – Rick Budget changes down to the program level will be made today. LMEs should be able to bill this upcoming check-write cycle; however, it is recommended that everyone wait until they get their allocation letters. The population group associated with YP851 and YP852 is AMCEP (Adult Mental Health Community Enhancement Program). In order to simplify reporting, services are reported through AMH <u>regardless</u> of the population group benefiting from the services. Q: Tom (Western Highlands) – When will LMEs receive allocation letters? A: Rick (DMH) – There is a possibility that letters should be received by Friday, December 1, 2006; however, certainly by Monday or Tuesday, December 4-5, 2006. Q: Agnes (Cumberland) – Will there be edits in place to check for "adults"? A: Rick (DMH) – There will not be age edits in place. The clients will be created with "dummy" client IDs; therefore anything billed to AMCEP will process. Crisis Services 99261, 99262, 99263 – Thelma The new Crisis Services pop groups will be in place this Friday, December 1, 2006. Procedure Codes 99261, 99262, and 99263 were eliminated last January; however, they were not removed from the Crisis Services Array. They will now be removed. CPT codes 99231, 99232, and 99233 replaced 99261, 99262 and 99263. LMEs can check R2W IPDR3811 to make sure their Crisis funding is in place. The accounts are 536949003 and 536945003. Q: Ron (Mecklenburg) – When will the updated array be available. A: Thelma (DMH) – It was posted yesterday. Q: Tom (Western Highlands) – The intent of crisis management is for new consumers in crisis situations to utilize the crisis services funds before a target pop is assigned. What about current consumers? Can they use those funds if they fall into a crisis situation?

	<p>A: Thelma (DMH) – The crisis funds will primarily be used by clients that are new to the LME, i.e., unknown to the system. These clients can NOT be Medicaid-eligible and have not yet been assigned to a target pop. However, if current clients fall into a crisis situation AND funds from other assigned pop groups have been depleted, then the crisis funds can be utilized. The crisis accounts are at the end of the hierarchy.</p> <p>Q: Tom (Western Highlands) – Upon assignment of a new target pop, does the crisis target pop have to be closed?</p> <p>A: Cheryl (DMH) – No. The client can be enrolled in crisis target pop and another target pop at the same time. Concurrency and hierarchy charts have been updated.</p> <p>Q: Tom (Western Highlands) – If crisis funds are also available for current consumers, isn't the purpose defeated for this new initiative?</p> <p>A: Thelma (DMH) – The intent is to primarily make funds available to new consumers; however, funds will be available for <u>ALL</u> consumers that fall into a crisis situation.</p> <p>Q: Cathy (Smoky Mountain) – When will the eligibility matrix be updated?</p> <p>A: Cheryl (DMH) – Since there is a 3-day eligibility period and clients will go through the current STR process, there is no need to update the matrix.</p> <p>Q: Kim (Neuse) – When we send in the 834's do we assign the 3-day period.</p> <p>A: Cheryl (DMH) – Can go ahead and assign the 3-day period, however, IPRS will automatically add 3 days to the "From Date".</p> <p>Q: Kim (Neuse) – Where are the definitions for the Crisis Services pop groups?</p> <p>A: Cheryl (DMH) – Left side of IPRS website under "Target Populations"</p> <ul style="list-style-type: none"> • NPI Training – Thelma <p>Q: Thelma (DMH) - Is additional NPI training needed in January 2007?</p> <p>A: Kim (Neuse) – I may have questions concerning the attending provider screens.</p> <p>A: Beth (Pathways) – Beth expressed that she had been getting questions regarding taxonomy codes.</p> <p>A determination was made that a future Core Team Meeting can be extended to allow for an NPI Q&A Session. All agreed.</p> • Reminder – Send in NPI Data <p>It is important that you send the zip + 4 of both the physical and accounting locations. If you are not divested, remember your 34049# needs to be associated with an NPI number. Send your LME NPI number to Medicaid as well.</p> • IPRS Questions <p>Q: How should psychiatric evaluation be billed that is a referral from a physician? The client is not in a target population?</p> <p>A: Thelma (DMH) – Can bill with YP851 and YP852. Will need to submit a request for provider-specific rates to Rick.</p>
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	<p>Q: What is the effective date for statewide room and board? The guidelines state that the effective date is 11/1/06; however, claims have paid at the new rate with dates of service prior to 11/1/06.</p> <p>A: Rick will follow-up. Please send claim examples to IPRS Q&A.</p> <p>Q: Janet (Johnston) – In a previous core team meeting, there was discussion regarding the improper use of billing numbers by providers. Is the billing number needed for Value Options authorization the same billing number used to submit claims?</p> <p>A: Thelma (DMH) - Yes, it is the same number.</p> <p>Q: Who should the LME's report improper use of the billing number?</p> <p>A: LME's should first contact the provider and then DMA.</p> <p>Q: Cheryl (Edgecombe-Nash) – If a provider with an endorsed number has changed address, do they need a new provider number?</p> <p>A: Chris (EDS) – the provider should contact DMA to have the address information changed. This will not impact claims processing, however all mailed information /payments will go to the wrong address if it is not changed with DMA.</p> <p>Q: Tom (Western Highlands) – How long can the LME bill for Residential Level III services?</p> <p>A: Thelma (DMH) – Through 12/31/2006.</p> <p>Q: Tom (Western Highlands) – Since the endorsement window is also through 12/31/2006 and some providers will just meet that deadline, can an additional 30-days be requested for LME's to bill?</p> <p>A: Thelma (DMH) – I will follow up.</p> <p>Q: Kelly (Durham) – Are there any plans to endorse Foster Care Services?</p> <p>A: Thelma (DMH) – The Service Definition is being evaluated.</p> <p>Q: Is a service order required for DD therapies?</p> <p>A: Send example to IPRS Q&A.</p> <p>Q: Dean (Roanoke-Chowan) – My understanding is that H-codes can be billed for provisional LCSWs? I have recently submitted claims that denied.</p> <p>A: Send example to IPRS Q&A</p> <ul style="list-style-type: none"> • MMIS Updates – Tm Sullivan & Chris Ferrell - none • Medicaid Questions or Concerns: <p>Q: Beth (Pathways) – Has the CDSA 3 to 4 year old edit been updated?</p> <p>A: Tim (EDS) – It is still being worked on.</p> <p>Q: Beth (Pathways) – Has the 6,000 limitation change been made?</p> <p>A: Tim (EDS) – No, will follow up.</p> <p>Q: Beth (Pathways) – Receiving concurrency denials for day treatment. How is that so?</p> <p>A: Send examples to IPRS Q&A</p> <p>Q: Sharlene (Albermarle) – I have sent in documentation to DMA to get an override, but have not heard anything in over a month.</p>
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	<p>A: Chris (DMH) – check the claim status on the automated system. It is possible that the claims have been reprocessed.</p> <p>Q: Kelly (Durham) – Who is the replacement for Carol Robertson?</p> <p>A: Thelma (DMH) – We don't know. We will let everyone know once we know.</p> <p>DMH and/or EDS Concluding Remarks:</p> <ul style="list-style-type: none">a. For North Carolina Medicaid claim questions / inquires please call EDS Provider Services at 1-800-688-6696 or 1-919-851-8888 and enter the appropriate extension listed below or 0 for the operator.<ul style="list-style-type: none">i. Physician phone analyst (i.e. Independent Mental Health Providers)- 4706ii. Hospital phone analyst (i.e. Enhanced Service Providers / LMEs) - 4707 <p>Updates to Roll Call</p>
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Action Items

Item No.	Open Date	Description	Assigned To	Comments	Status	Target Date
AI#.						

Issue Items

Item No.	Open Date	Description	Assigned To	Comments	Status	Target Date
II1.						